



CROWN & ANCHOR® SOCIETY

# MEMBER BENEFITS

GOLD	PLATINUM	EMERALD	DIAMOND	DIAMOND PLUS	PINNACLE CLUB
3 POINTS	30 POINTS	55 POINTS	80 POINTS	175 POINTS	700 POINTS

## ONBOARD BENEFITS earned on the following cruise after reaching new status.

Crown & Anchor Society onboard offers	•	•	•	•	•	•
SeaPass® card recognition	•	•	•	•	•	•
Private departure lounge with continental breakfast	•	•	•	•	•	•
Exclusive Top Tier Event		•	•	•	•	•
Robes for use onboard <sup>1</sup>		•	•	•	•	•
Signature Lapel Pin <small>(Delivered on the following cruise after reaching new status.)</small>		•	•	•	•	•
Welcome Waters & Snack + Beverage Selection <sup>2</sup>			•	•	•	•
Milestone recognition <sup>3</sup>				•	•	•
Chef's Choice Gift				•	•	•
Priority wait list for Shore Excursions/Vitality <sup>SM</sup> Spa services				•	•	•
Diamond Lounge (on select ships) <sup>4</sup>				•	•	•
Exclusive Nightly Diamond Event <sup>5</sup>				•	•	•
Entertainment Tour <sup>6</sup>				•	•	•
Personalized Gift/Amenity (per household) <sup>7</sup>					•	•
Priority access and seating at theater, ice show and AquaTheater events <sup>8</sup>					•	•
Cheers with an Officer for members with 340+ cruise points <sup>9</sup>					•	•
Upgraded bathroom amenities for members with 340+ cruise points					•	•
Bonus Gift (for members with 340+ or 525+ cruise points per household) <sup>7</sup>					•	•
Concierge Lounge access <sup>10</sup>					•	•
Suite Lounge access <sup>10</sup>						•
Flexible Arrival						•
Personalized lapel pin for Pinnacle Club						•
Pinnacle Club SeaPass Card with exclusive privileges						•
Daily breakfast at a Specialty Restaurant						•
Exclusive Nightly Pinnacle Club Event <sup>11</sup>						•

## CRUISE PLANNING BENEFITS

Crown & Anchor Exclusive Rates <sup>12</sup>	•	•	•	•	•	•
Priority notice on special offers, new ships and itineraries <sup>13</sup>	•	•	•	•	•	•
Discounts on Balcony and Suite staterooms <sup>14</sup>		•	•	•	•	•
Matching Celebrity Cruises® Captain's Club <sup>15</sup>		•	•	•	•	•
Priority waitlist seating request in the main dining room				•	•	•
Exclusive access to Diamond Plus & Pinnacle Club call center staff members					•	•
Single supplement cruise fare reduced to 150% from 200% for members that have 340+ cruise points <sup>16</sup>					•	•
Milestone cruise certificate valued at the prevailing rate of a 7 Night Balcony stateroom for 700 and 1050 cruise points <sup>17</sup>						•
Milestone cruise certificate valued at the prevailing rate of a Junior Suite stateroom for 1,400 and every 350 cruise points thereafter <sup>17</sup>						•

## ADDITIONAL BENEFITS

Additional Cruise Points for purchasing suite accommodations and/or for single pricing type <sup>18</sup>	•	•	•	•	•	•
Exclusive Email Offers	•	•	•	•	•	•
Member Cruises (when available)	•	•	•	•	•	•
Crown & Anchor Society Desk for membership inquiries (800) 526-9723 <sup>7</sup>	•	•	•	•	•	•
Member Newsletter	•	•	•	•	•	•

## MEMBER BENEFITS YOUTH PROGRAM

Onboard offers loaded on SeaPass Card	•	•	•	•	•	•
Same member status as the parent after your child's first completed cruise <sup>19</sup>	•	•	•	•	•	•
Commemorative gift			•	•	•	•

Valid starting on sailings departing on March 15, 2022 and onward.

Health and safety protocols, guest conduct rules, and regional travel restrictions vary by ship and destination, and are subject to change without notice. Due to evolving health protocols, imagery and messaging may not accurately reflect onboard and destination experiences, offerings, features, or itineraries. These may not be available during your voyage, may vary by ship and destination, and may be subject to change without notice. Royal Caribbean reserves the right to change the Crown & Anchor® program or the Club Royale® program and its terms and conditions at any time without notice. Restrictions may apply. For the full list of terms & conditions, visit [www.RoyalCaribbean.com/Benefits](http://www.RoyalCaribbean.com/Benefits). ©2021 Royal Caribbean Cruises Ltd. Ships' Registry: The Bahamas. 2007573 • 2/28/2022



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**1** Robes are delivered upon request.

**2** Emerald, Diamond, Diamond Plus and Pinnacle Club members will receive welcome waters & a snack on day ("welcome amenity") one of their sailing. These items will be placed in the guest's stateroom. In addition, Emerald, Diamond, Diamond Plus and Pinnacle Club members can go online to RoyalCaribbean.com/UpgradePreferences or call one of our Loyalty Representatives (RoyalCaribbean.com/ContactLoyalty) in their local offices to pre-select from a list of beverages to be included with their welcome waters & snack. One beverage can be selected per guest 18 years of age or older. Preferences must be entered or updated for your upcoming cruise vacation up to 5 days before a US based sailing and 7 days for an internationally based sailing. The beverage selection list for Emerald and Diamond members will include water, juice and soda items. In addition to the previous list Diamond Plus and Pinnacle Club members can select from a more expanded list of beverages. If a guest has not selected an item then bottled water will be sent to the stateroom. House alcoholic brands may be substituted or changed, and are subject to availability.

**3** A commemorative gift will be delivered to you during the sailing on which you attain your 140, 210, 280 and 350 cruise points and on every 70 cruise points thereafter. One (1) gift is awarded per relationship. Any gifts not accepted onboard by the member will be considered forfeited and will not be shipped to the member post-sailing.

**4** Diamond Lounge is an exclusive benefit for only Diamond, Diamond Plus and Pinnacle Club members and cannot be extended to include friends and family. On ships where a Diamond Lounge is available there will be no Exclusive Nightly Diamond Event or complimentary Specialty coffees available in the dining room. The Diamond Lounge is designated as a smoke-free area. We respectfully request that guests observe a Smart Casual dress code when visiting the Lounge (no swim or pool attire is allowed, footwear is required at all times). Guests younger than 21 years must be accompanied by a parent or guardian at all times. Guests and friends of Diamond, Diamond Plus and Pinnacle Club members are not allowed into the Diamond Lounge.

**5** The Exclusive Nightly Diamond Event is a benefit for only Diamond, Diamond Plus and Pinnacle Club members and cannot be extended to include friends and family. The event will take place between the hours of 5:00 p.m. – 8:00 p.m.

**6** Diamond and above members are eligible for Entertainment Tour only. Up Close and Personal with Our Entertainment Family event is available only on cruise vacations of 5 nights or longer to Diamond Plus and Pinnacle Club members. Royal Caribbean International reserves the right to cancel these tours.

**7** No bonus gift will be delivered on sailings less than 3-Nights. Only one bonus gift will be delivered on sailings between 3- and 6- Nights. All selections must be made at least 10 days prior to sail date. If no selections are made before the time prescribed above, then no order will be placed. Orders and/or substitutions cannot be placed on or after boarding day. Diamond Plus members and their travel agents can contact a Loyalty Specialist to select an amenity by calling (800) 526-9723 and pressing 9 at any time during the greeting message. All orders are per household and will be selected according to the primary member selection in the relationship. Hours of operation: Monday through Friday 8 a.m. – 11 p.m.; Saturday and Sunday, 9 a.m. – 8 p.m. (ET).

**8** On select ships only, subject to availability. Early access and priority seating at theater, ice show and AquaTheater events will be held up to 45 minutes prior to certain Reservations required. To reserve show times before you board, visit the Pre Cruise Planner section on your local site or the Royal Caribbean App.

**9** Cheers with an Officer available only on cruise vacations of 7 nights or longer. Members with 340 points or more are entitled to (1) Cheers with an officer event per voyage, including lunch.

**10** The Concierge and Suite Lounges are designated as a smoke-free area. We respectfully request that guests observe a Smart Casual dress code when visiting the lounge (no swim or pool attire is allowed, footwear is required at all times). Guests younger than 21 years must be accompanied by a parent or guardian at all times. Guests and friends of Suite guests/Diamond Plus & Pinnacle Club members are not allowed into the Concierge Lounge due to limited space. Guests and friends of Suite guests/Pinnacle Club members are not allowed into the Suite Lounge due to limited space. Concierge and Suite Lounges are available on select ships.

**11** The Exclusive Nightly Pinnacle Club Event is a benefit for only Pinnacle Club members and cannot be extended to include friends and family. The event will take place between the hours of 5:00 p.m. – 8:00 p.m.

**12** Crown & Anchor Exclusive Rates are applicable to specific ship and sail dates. When reserving, a valid Crown & Anchor Society membership number must be included in the reservation. Offer may be withdrawn at any time. The offer cannot be used with certain restricted fares. Rates cannot be combined with MyCruise™ Rewards, Upgrades, Companion Fare and Free Cruise Fare. Applies to all categories, unless otherwise noted. Offer is not combinable with any other promotion or offer unless expressly stated therein. Royal Caribbean International will deduct the application offer value from final payment upon review. Discount applies on a per stateroom basis; double occupancy. Singles paying 200% are entitled to full face value. Prices vary by ship and sail dates; space is subject to availability at the time of making your reservation.

**13** To have access to Special Offers, you must have a valid opt-in email address on file with Crown & Anchor Society to receive promotions through email.

**14** Balcony and Suite Discounts are a per stateroom discount applicable on balcony and suite categories only available to Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Crown & Anchor Society members. Savings are not redeemable for cash and are non-transferable. When reserving, a valid Crown & Anchor Society membership number must be included in the reservation. Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Crown & Anchor Society members will receive an increased discount for making a reservation for a sail date outside of six (6) months. Within six (6) months of sailing, if the guest cancels and reinstates the booking, applies a fare change, changes categories, or changes the ship or sail date of the booking, the discount will be automatically adjusted to the lower value. This offer can only be combined with the Onboard Booking Bonus while making a reservation onboard a Royal Caribbean ship. This offer cannot be used with certain restricted fares and is not combinable with any other promotion or offer, including, but not limited to Shareholder Benefits, and other dollars off and onboard credit offers, MyCruise™ Upgrades, Companion Fare and Free Cruise promotions and benefits. Single occupancy guests paying 200% cruise fare are eligible for Offer. Single occupancy guests paying less than 200% cruise fare will be eligible for a prorated value of the Offer. Prices vary by ship and sail dates; space is subject to availability at the time of making your reservation. Please call or have your travel agent call our exclusive precruise number at (888) 437-1953 to answer additional questions or to make arrangements.

**15** Equivalent Recognition is a program that offers Crown and Anchor and Celebrity Cruises Captain's Club loyalty members the opportunity to receive recognition and similar benefits when they sail with one of the two brands – both pre-cruise and onboard with matching tier status; however Cruise Points will remain according to actual cruises taken and calculated using the Program level accrual system for Crown & Anchor Society. Members of one program must enroll in the sister program in order to receive equivalent recognition benefits. Credits earned on one brand are not combinable with credits earned from another brand. The benefits of the Captain's Club and Crown & Anchor Society will stay independent and not be combined. Royal Caribbean Crown & Anchor Society Platinum and Emerald levels will be equivalent to Select in Celebrity Cruise's Captain's Club. Royal Caribbean Crown & Anchor Society Diamond, Diamond Plus and Pinnacle Club levels will be equivalent to Elite in Celebrity Cruise's Captain's Club. Gold membership status in Crown & Anchor Society is not part of this benefit. Pinnacle Club membership tier level can only be obtained through earning the appropriate number of Cruise Points on Royal Caribbean ships.

**16** Single members must have 340 Cruise Points earned in order to receive the single cruise fare at 150%. This offer is based on availability with certain restrictions. Ocean Voyage Packages, Holiday sailings (Christmas and New Year) and the months of July and August are not included in this offer.

**17** The complimentary cruise is per household, and based on double occupancy and applicable to the cruise on which the 700, 1,050, 1,400, 1,750, 2,100 cruise points (extending every 350 Cruise Points) are earned or the offer will be considered forfeited. Cruise does not include taxes, fees, air transportation and/or transfers to the port of embarkation or disembarkation; or items of a personal nature (including, but not limited to, shore excursions, gratuities, some meals and beverages, photographs, service fees, and medical service). Complimentary cruise includes cruise ship accommodations, ocean transportation, most meals, some beverages, and most entertainment aboard the vessel. Offer applies to 1) accommodations up to balcony stateroom categories on or up to 7-night Caribbean sailings or \$2,400 towards the purchase of a cruise at 700 or 1050 Cruise Points; and 2) up to a junior suite category on or up to 7-night Caribbean sailings or \$3,200 towards the purchase of a cruise at 1,400 Cruise Points and above. Offer is subject to availability. Specific cruise and cruise dates to be determined by Royal Caribbean in its sole discretion. Complimentary cruises are nonassignable and non-transferable and may not be given, bartered, sold, or exchanged for cash. Complimentary cruises provided are subject to the terms and conditions in Royal Caribbean International's guest ticket cruise contract. It can be withdrawn at any time and cannot be combined with any other offer. Travel agent commission will not apply. Offer does not apply to any ships in their first 365 days of service and holiday sailings.

**18** One Cruise Point for each completed night of sailing and an extra Cruise Point per night when you purchase and sail in suite accommodations (categories RL, RS, PS, SL, TS, AL, A2, A3, CL, OS, FS, GS, JS) and/or sail in any category and pay a single pricing type for double occupancy staterooms. All other rates including Travel Agent rates are excluded from single price type extra point promotion. Cruisetours are included as an additional night per each day on the cruise tour. Points will be awarded by rate paid not rate berthed, for example, in the instance of an upgrade from an outside to a suite category including reduced rate upgrades. **Allow up to 30 days from the date of disembarkation for Cruise Points to post to your account. Requests to add missing Cruise Points may be submitted up to 12 months after the debarkation date of your sailing.**

**19** Children share the same tier (up to Diamond Plus) as their parent until age 18. Children of Pinnacle Club members enjoy select onboard benefits of their parents, however, not the tier. Children will be removed of a relationship with a parent or guardian upon their 18th birthday. If it is found that a dependent or child is not immediately removed from a relationship upon their 18th birthday and accumulates a higher tier status outside of this time period, the dependent's record will be adjusted back to the appropriate tier status.

## General Terms & Conditions

Royal Caribbean Cruises Ltd. has the right to terminate the Crown & Anchor Society® Program ("the Program") or to change the Terms and Conditions of participation and benefits, in whole or in part; at any time without notice. Membership may be terminated at our sole discretion for anyone appearing to be utilizing the Program in a manner inconsistent with its terms, conditions, or intent. To qualify as a Crown & Anchor Society member, you must have taken at least one eligible Royal Caribbean cruise. Program level accrual is based on the number of eligible cruise points earned per individual. Cruise Points will be accrued at the end of each completed sailing. **Next tier benefits will be applied on the following sailing after point status has been earned. No next tier benefits shall be applied mid-cruise.**

Guests are eligible for Gold membership in the Crown & Anchor Society after one completed cruise. After 30 completed cruise points, they are eligible to become Platinum members. After 55 completed cruise points they are eligible to become Emerald members. After 80 completed cruise points they are eligible to become Diamond Members. After 175 completed cruise points they are eligible to become Diamond Plus members. And those who have 700 or more completed cruise points are eligible to become Pinnacle Club members.

Cruise points are given for eligible cruises per stateroom category paid. Complimentary, promotional and/or reduced rate upgrades will not receive additional Cruise Points if final berth category is in a suite when moved from a lower stateroom category. Cruise Points are awarded to the guest whose name is entered into the reservation at the time of booking and completes the sailing. Eligible cruises exclude all reduced cruise fares (e.g., employee/employee family rates, vendor rates, etc.), affinity groups and other cruises as designated by Royal Caribbean at its sole discretion. All questions or disputes regarding the eligibility for the Program or provision of benefits will be resolved by Royal Caribbean at its sole discretion. Not all services can be provided on all Royal Caribbean ships. We shall not be liable for refunds or for damages resulting from failure to deliver such services. All Program discount coupons are subject to the Terms and Conditions stated herein and on the discount or promotional coupons. Cruise Point Promotions are not combinable. If a sailing qualifies for two or more Cruise Point promotions then additional points will be awarded by evaluating the promotions and giving the guest the best available offer. Each Program member shall be responsible for advising the Crown & Anchor Society of address changes, and we shall have no liability for misdirected mail, or any consequences thereof. Other terms and conditions apply. Program void where prohibited by law.

A Crown & Anchor Society member can be added into a relationship with other family members in the same household and receive equivalent tier status; however Cruise Points will remain according to actual cruises taken and calculated using the Program level accrual system described above. Pinnacle Club member tier status will not be awarded to dependents if earned by their parent and/or guardian. Pinnacle Club member tier status can only be earned by an individual, spouse or significant other by one of them accumulating 700 Cruise Points or more in the CAS program.

For all tiers except Pinnacle Club, a relationship is defined as a spouse or significant other and children less than 18 years old. For Pinnacle Club a relationship is considered a spouse and/or significant other.



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